

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

| Complaint Log No. | Date of Complaint | Received From | Received By | Nature of Complaint | Investigation/Mitigation Action | Status |
|-------------------------|-------------------|------------------------|---------------------------|---------------------|--|--|
| EC177_CKRCT20231024_729 | 24 October 2023 | The Contractor Hotline | The Contractor & Engineer | Construction noise | <p>A Complaint was received on 24th October 2023 about the low frequency noise nuisance was generated 24 hours these days, especially for the nighttime period. He/she think that it may because of the damage of the noise barriers or aging of water pump. He/she requested the contractor to take follow-up action immediately.</p> <p>The Contractor conducted inspection on MTK construction site, the complainant concerned noise nuisance during the complaint period was the operation of the malfunction water pump on the ground surface work area.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan</p> | Investigation report was finalized on 8 December 2023. |

| Complaint Log No. | Date of Complaint | Received From | Received By | Nature of Complaint | Investigation/Mitigation Action | Status |
|-------------------|-------------------|---------------|-------------|---------------------|--|--------|
| | | | | | <p>Street (E-N12a) in October 2023 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in October 2023 complied with the noise criteria stipulated in EIAO-TM.</p> <p>To further minimize the noise nuisance from ground surface work area, the following action was taken by the Contractor:</p> <ol style="list-style-type: none"> 1. The Contractor replaced the water pump to minimize the noise nuisance. <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and</p> | |

| Complaint Log No. | Date of Complaint | Received From | Received By | Nature of Complaint | Investigation/Mitigation Action | Status |
|-------------------------|-------------------|------------------------|---------------------------|---------------------|---|--|
| | | | | | <p>informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was suggested to regular inspections and maintenance on the water pump</p> | |
| EC179_CKRCT20231026_734 | 26 October 2023 | The Contractor Hotline | The Contractor & Engineer | Construction noise | <p>A Complaint was referred by Kai Tak West (Contract No. HY/2014/07) on 26th October 2023. The complainant complained about the noise nuisance generated from the MTK construction site 24 hours these days because of the noise barriers dropped during Typhoon. He/she requested the contractor to take follow-up action immediately.</p> <p>The Contractor conducted inspection on MTK construction site, the complainant concerned noise nuisance during the complaint period was the operation of the malfunction water pump on the</p> | Investigation report was finalized on 8 December 2023. |

| Complaint Log No. | Date of Complaint | Received From | Received By | Nature of Complaint | Investigation/Mitigation Action | Status |
|-------------------|-------------------|---------------|-------------|---------------------|---|--------|
| | | | | | <p>ground surface work area.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan Street (E-N12a) in October 2023 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in October 2023 complied with the noise criteria stipulated in EIAO-TM.</p> <p>To further minimize the noise nuisance from ground surface work area, the following action was taken by the Contractor:</p> <ol style="list-style-type: none"> <li data-bbox="1255 1144 1707 1258">1. The Contractor replaced the water pump to minimize the noise nuisance (Annex C). <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the</p> | |

| Complaint Log No. | Date of Complaint | Received From | Received By | Nature of Complaint | Investigation/Mitigation Action | Status |
|-------------------------|-------------------|------------------------|---------------------------|---------------------|--|---|
| | | | | | <p>noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was suggested to regular inspections and maintenance on the water pump.</p> | |
| EC180_CKRCT20231124_746 | 24 November 2023 | The Contractor Hotline | The Contractor & Engineer | Construction dust | A complaint from Jade market was referred to the Contractor on 24 th November 2023 about dust generated from the construction site. He/she requested the Contractor to take follow-up action. | Under investigation and the investigation results will be reported in the |

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|-------------------|-------------------|---------------|-------------|---------------------|--|---------------------------------|
| | | | | | According to information provided by the contractor, material would be ensured to be covered properly and frequency of spraying water would be increased for dust control. | subsequent Monthly EM&A Report. |

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

| Reporting Period | Complaints | Notifications of Summons and Prosecutions | Public Engagement Activities |
|----------------------------|------------|---|------------------------------|
| This Month | 1 | 0 | 0 |
| Cumulative Project-to-Date | 181 | 0 | 0 |

Table K-3 Cumulative Statistics on Monitoring Exceedance

| Monitoring Parameter | Month/Year | No. of Exceedance | |
|-------------------------|------------------------------|-------------------|-------|
| | | Action | Limit |
| 1-hour TSP | No. of Exceedance This Month | 0 | 0 |
| | Cumulative Project-to-Date | 0 | 0 |
| 24-hour TSP | No. of Exceedance This Month | 0 | 0 |
| | Cumulative Project-to-Date | 0 | 0 |
| Noise (LAeq (30min)) | No. of Exceedance This Month | 0 | 0 |
| | Cumulative Project-to-Date | 147 | 0 |